Email Subject: Important Update: East Residential Hall Relocation This Evening

Dear East Residential Hall Residents,

We are writing to share an important update regarding the East Residential Hall.

Due to a burst pipe on the 10th floor and the necessary remediation work to prevent further damage, the **East Residential Hall will remain closed overnight**. As a result, all residents will need to temporarily relocate to alternative housing this evening.

Dinner will be available in the Food Court in the Campus Center from 5-7 p.m. Shuttle buses to alternative accommodations will leave from the front of the Campus Center.

If you have an alternative place to stay off campus, we encourage you to do so. **If you need university-provided housing, please contact us by 7PM at housing@umb.edu** so we can ensure appropriate accommodations are arranged.

For students who confirm they will need housing, our teams are actively finalizing arrangements to place students at nearby hotels or other university housing locations. We are also coordinating transportation (including shuttles to and from campus) as well as meal planning to support all impacted residents during this temporary relocation.

We understand that this situation is disruptive, and we truly appreciate your patience and cooperation. Please know that the safety, comfort, and wellbeing of our residential students remain our top priorities.

What to do now:

Contact us immediately if you need university-provided housing at housing@umb.edu. And please keep a close eye on your UMass Boston email this evening. We will be sending follow-up communications shortly with specific details about housing assignments, transportation, next steps, meal planning, and any prescription-related needs.

If you have immediate questions related to medical or prescription needs, please log on to your MyHealthBeacon Portal as soon as possible to put in a request.

Thank you for your understanding as we work to address this situation and support you through the relocation process.

Sincerely,